

#STEPUPTHELOVE WITH TRACE MOBILE TERMS AND CONDITIONS

About:

Our audience can stand a chance to win 1 of 3 Date Nights worth R3 000, and a grand Date Night worth R10 000. They simply have to watch our three-part web series called “Get The Love” on the Trace Mobile website, and go to the Trace Mobile app to answer an episode specific question, for the three episodes once each one has aired.

HOW TO QUALIFY FOR THE COMPETITION DRAW

- Visit (and download) the TraceMobile app
 - Google Play Store: [Click here](#)
 - Apple Store: [Click here](#)
- Go to the Competitions tab in the TraceMobile app
- Register with Trace Mobile, if you’re not a Trace Mobile user
- Read the question of the week, input your answer and press submit
 - You can answer episode one’s question:
 - 14 - 26 February 2020
 - You can answer episode two’s question:
 - 28 February 2020 - 11 March 2020
 - You can answer episode three’s question:
 - 13 - 25 March 2020
- Then you will qualify to be considered for the competition draw

#StepUpTheLove COMPETITION RULES

All standard Terms and Conditions of TRACE Mobile, which can be found on the Trace Mobile website, apply to winning one of the three date nights worth R3 000, and the date night worth R10 000. All prices and usage rates advertised are inclusive of VAT, unless otherwise stated. Standard RICA rules and processes apply.

Read these competition rules carefully. These competition rules (“rules”) explain your rights and duties in connection with the #StepUpTheLove competition. If you take part in this game and/or accept any prize, these competition rules will apply to you and you agree that the promoter(s) (Trace Mobile) can assume that you have read and agreed to be legally bound by these competition rules.

Competition Name:	#STEPUPTHELOVE WITH TRACE MOBILE - Stand a chance to win 1 of 3 Date Nights worth R3 000, and a grand Date Night worth R10 000. Simply watch our three-part web series
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	<p>called "Get The Love" on the Trace Mobile website, and go to the Trace Mobile app to answer an episode specific question, for the three episodes once each one has aired.</p>
<p>Promoter(s) Name(s):</p>	<p>The promoter of this competition is TRACE Mobile a subsidiary of TRACE TV (Pty) Limited, registration number 2012/090777/07 ("TRACE") and is open to all customers joining the TRACE Mobile Network.</p> <ul style="list-style-type: none">● All persons entering the and participating in the #StepUpTheLove competition, as stated above, agree that they are bound by the competition rules as set out in these terms and conditions.● The entrant's attention is drawn to these terms and conditions because they are important and should be carefully noted.● For the purposes of this competition, an entrant is any natural person.● Nothing in these terms and conditions is intended to, or must be understood to, unlawfully restrict, limit or neglect any rights or obligations, as the case may be, created for either the entrant or the promoter in terms of the Consumer Protection Act, 68 of 2008 ("the CPA").● The entrant acknowledges that by submitting his or her entry to the competition he/she has been given an appropriate opportunity to read these terms and conditions before entering and that he/she understands and agrees to the terms and conditions.● All entrants in this promotional competition participate entirely at their own risk. By reading and accepting these terms and conditions, the entrant gives consent to these risks and hereby indemnifies and holds harmless the promoters , TRACE Mobile, TRACE TV and all entities of the TRACE group, their directors, employees and agents, of any and all liability pertaining to any damage, cost, injuries and losses of whatever nature sustained as a result of their participation in the competition, accepting or enjoying the winnings, and related events and activities, save where such damage, cost, injuries and losses are sustained as a result of the gross negligence or willful misconduct of any indemnified party.

<p>COMPETITION RULES</p>	<ul style="list-style-type: none"> ● Any natural persons can watch #StepUpTheLove Episode 1, titled Self Love, and answer it's episode specific question, during the following dates: 14 - 26 February 2020 - not before or after ● Any natural persons can watch #StepUpTheLove Episode 1, titled Self Love, and answer it's episode specific question, during the following dates: 28 February 2020 - 11 March 2020 - not before or after ● Any natural persons can watch #StepUpTheLove Episode 1, titled Self Love, and answer it's episode specific question, during the following dates: 13 - 25 March 2020 - not before or after <p>How will Trace Mobile choose a winners of Episode 1 and 2?</p> <ul style="list-style-type: none"> ● Trace Mobile reserves the right to select 3 couples, who each will earn a date night worth R3 000, from 14 February - 31 March 2020 ● Trace Mobile reserves the right to select the 3 individuals whom they deem to have answered Episodes 1 and 2's questions correctly, as the winners. This would mean that the 3 individuals that Trace Mobile selects as the 3 winners of the 3 date nights worth R3 000 each, will get the prize. ● Trace Mobile will in their own capacity, and from their own directive, contact the 3 individual winners of the 3 date nights, who at that point will be given a chance to select their plus one whom they'll take on their #StepUpTheLove date night. ● Trace Mobile reserves the right to opt to send the winners the money, instead of booking actual dates, so that the winners can organise their own date. If the winners accepts the money or the tangible date, they have to share images and videos of their date nights with Trace Mobile, so that they can share that content on their own platforms, such as - website, PR articles, Facebook, Instagram, Twitter, YouTube, Trace Mobile app, or a TVC.
<p>IMPORTANT DATES AND TIMES:</p>	
<p>Episode airings:</p>	<ol style="list-style-type: none"> 1. Episode 1 airs on 14 February 2020 2. Episode 2 airs on 28 February 2020 3. Episode 3 airs on 13 March 2020

Winners announcement:	<p>The Winners of the 3 date nights worth R3 000 each, and the winner of the date night worth R10 000, will be announced anywhere from 14 February 2020 - 31 March 2020. The promoter(s) reserves the right to extend the announcement, amending these competition rules. Notice of this will be posted in these terms and conditions.</p>
Winners to be notified:	<p>The qualifying winners, any natural persons from episode 1 - 2's competition entries and specifically a TRACE Mobile subscriber with qualifying recharges within the specified period for episode 3's entries, will be awarded a date night worth R3 000 (episode 1 - 2 entries) or a date night worth R10 000 (episode 3 entries).</p> <p>These winners will be either notified via a phone call from a Trace Mobile employee, an SMS or push notifications from Trace Mobile, or via Trace Mobile's social media platforms (and direct message of these platforms).</p>
	<ul style="list-style-type: none"> ● If the draw is postponed for any reason, the winner will be randomly selected and will be published on www.tracemobile.co.za Please refer to General rules at the end of the Terms and Conditions. ● TRACE Mobile reserves the right to withdraw or shorten the duration of the "#StepUpTheLove competition in its sole and absolute discretion and will notify customers if it chooses to do so. Subscribers or competition entrants will not have a claim against TRACE Mobile in this event. ● TRACE Mobile may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice and the amended version will be displayed in the same media as these terms and conditions.
Prize and rules for receiving Prize:	<ul style="list-style-type: none"> ● The prizes are - 1 of 3 Date Nights worth R3 000, and a grand Date Night worth R10 000 - from Trace Mobile <ul style="list-style-type: none"> ● For the notified winners to receive their prize, they have to share with Trace Mobile the following: <ul style="list-style-type: none"> ○ Certified ID copy ○ Proof of bank - confirmation letter ○ Current home address (where they actually live) ○ Their plus one's certified ID copy ○ Trace Mobile number (from episode 3)

<p>Eligibility: Who qualifies to take part?</p>	<ul style="list-style-type: none"> ● The competition from episode 1 - 2, is open to any natural persons ● The competition from Episode 3, is solely open to TRACE Mobile subscribers ● Anyone who isn't a Trace Mobile subscriber from episode 3 will be given a chance to become one, and there after can participate in the episode 3 competition entry ● In order to qualify as an entrant for this entire #StepUpTheLove competition, the following must be true: <ol style="list-style-type: none"> 1. The entrant must be a TRACE Mobile subscriber (from episode 3); 2. The entrant must be 18 (eighteen) years or older. 3. Any entrant not 18 years old at the time of draw will automatically forfeit the prize. 4. Proof of identification will be required before the prize is issued.
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<p>Who cannot take part?</p>	<p>For the avoidance of doubt; the promoter(s), TRACE Mobile, any entity in the TRACE Group or Company, their directors, members, partners, employees, agents or consultants, the suppliers of goods or services in connection with this promotional competition, or any other person who directly or indirectly controls or is controlled by the above-named parties and their respective spouses, life partners, business partners or immediate family members are not permitted to participate in this promotional competition.</p> <p>Please note: To be able to win the 3 date nights with R3000 and the date night worth R10 000, the winners need to provide the following:</p> <ul style="list-style-type: none"> ○ Certified ID copy ○ Proof of bank - confirmation letter ○ Current home address (where they actually live) ○ Their plus one's certified ID copy ○ Trace Mobile number (from episode 3)
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<p>How will winner(s) be chosen?</p>	<p>By random draw from all eligible entries received. The random entry drawn will be audited to establish whether it meets all the eligibility criteria for the competition, and if so, that entry will be the winner. If the eligibility criteria are not met, further random draws will take place until a randomly selected valid entry meets the eligibility Criteria.</p>
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	<p>The winner will be notified via phone call/SMS/email. We will attempt to contact the drawn winners at least 3 times each. If we are unable to contact the winner within 1 hours, the prize will be awarded to the next eligible winner.</p>
	<p>Once Trace Mobile has drawn all the winners of the competition, Trace Mobile will communicate with the winners what their prize is, the logistics involved in retrieving their prize, and any important information.</p> <p>If the winners will be given actual prize money, this money will be sent to the winners via EFT.</p> <p>Please note: While prize winner/s may be asked to take part in publicity for the announcement, prize winner/s have the right to refuse to do so. Should the winner/s provide permission (in writing or recorded telephone conversation), the name may appear on - www.tracemobile.co.za - TRACE Mobile and Durex's Facebook, Twitter and Instagram accounts or simply communicate to the winner by SMS or email.</p>

GENERAL RULES THAT APPLY:

IMPORTANT:

- You agree to indemnify the promoter(s) fully for any loss or damage the promoter(s) may suffer because you breached the game rules.
This means you agree to reimburse the promoter(s) for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs means costs on an attorney and own client scale.
- You also agree to indemnify the promoter(s) for any loss or damage you suffered because you took part in this or used the prize. If you enter yourself, or use or accept the prize, you understand that you

do so of your own free will. This means that you cannot hold the promoter(s) legally responsible for any loss or damage or legal expenses you suffered because you took part in this or used the prize.

- You will protect the promoter(s) from being held legally responsible for the loss or damage or legal expenses of another person (legal or natural) if such loss or damage or expense was incurred because you:
 - a) breached the competition rules
 - b) took part in the competition
 - c) and such a person used a prize.
- You acknowledge and agree that TRACE (PTY) Ltd will not be liable for any injury, death and/or harm of whatsoever nature that you may sustain in accepting and using the prize, however caused.
- If the promoter(s) are not able to get hold of you after making reasonable efforts to do so, or you do not claim your prize on time, you will lose your prize and the judges may award it to someone else.
- If you fail to comply with any part of these rules you will be disqualified and you will forfeit any prize(s).
- Unless we say otherwise you must be 18 years old to enter.
- The prizes may not be sold or given to someone else.
- You may not attempt to do anything to change the outcome of the game in any way.
- The judges' decision is final and no correspondence will be entered into. This means you cannot appeal any decision by the judges.
- The promoter(s) has the right to end this competition at any time. If this happens you agree to waive (give up) any rights that you may have about this game and agree that you will have no rights against the promoter(s).
- The promoter(s) reserves the right to change the rules of the competition. The promoter(s) can change the rules of the competition throughout the duration of the campaign. For convenience only, the date on which these rules were last amended will be shown below the heading. It is your responsibility to check the rules for amendments.
- The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed and the remaining clauses will still apply.
- Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus two hours will be used.
- While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.
- Participants acknowledge that, should they win such prize, any and all ticketing/accreditation provisions applicable to such an event shall apply. You are

solely responsible for fully complying with such provisions and must meet at all times all criteria contained in such provisions or risk forfeiture of the prize.

- Participants of the competition understand and agree that, in order to offer this (prizes), we may collect and use personal information about participants. This personal information may include participants', first name, last name, email address, mobile number, bank confirmation, ID card and in certain instances their image. Personal data, which participants provide when they enter the competition, may, subject to prevailing law, be used for future marketing activity, unless you notify us that you wish to opt out of receiving such marketing communications. We will treat your information in total confidence and will not sell, share or rent this information to any other third parties. We may disclose information if required to do so by law or if it is required to protect the safety, rights or property of TRACE, our members, customers or the public.
- TRACE Mobile reserves the right to withdraw or shorten the duration of the “#STEPUPTHELOVE Competition.” Promotion in its sole and absolute discretion and will notify customers if it chooses to do so. Subscribers will not have a claim against TRACE Mobile in this event.
- TRACE Mobile may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice and the amended version will be displayed in the same media as these terms and conditions.
- You must send all legal notices to TRACE TV, 7 Keyes Avenue, Rosebank, Johannesburg.
- This #StepUpTheLove competition and its rules will be governed by the law of the Republic of South Africa regardless of where you live or work, or where or how you enter.