

Step up with TRACE Mobile in 2020!

Celebrate this summer by winning an all-expenses-paid VVIP trip for you and your 3 friends to Camps Bay, Cape Town in January 2020.

TRACE Mobile is giving away an all-expenses-paid Trip to Camps Bay (Cape Town, South Africa) in January 2020 and which will cover the plane tickets, accommodation, shuttle as well as food and drinks and so much more.... Stand a chance to live your best life in Camps Bay like a boss!

To enter the competition all you have to do is:

1. Add TRACE Mobile as a Whatsapp Contact on 062 828 7223
2. Send us a voice note or video telling us why you need a lifestyle upgrade.

You and your squad of 3 could **#StepUpInCampsBay** this Summer! Winners must have a TRACE Mobile number.

Download the TRACE app here:

Google Play Store:

<https://play.google.com/store/apps/details?id=tv.trace.tracemobile>

AppleStore:

<https://itunes.apple.com/za/app/trace-mobile/id1300479648?mt=8>

COMPETITION RULES

Read these competition rules carefully. These competition rules (“rules”) explain your rights and duties in connection with this competition. If you take part in this competition and/or accept any prize, these rules will apply to you and you agree that the promoter(s) can assume that you have read and agreed to be legally bound by these competition rules.

Competition Name:	TRACE Mobile Camps Bay Competition
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Promoter(s) Name(s):

- The promoter of this competition is TRACE Mobile a subsidiary of TRACE TV (Pty) Limited, registration number 2012/090777/07 ("TRACE") and is open to all customers joining the TRACE Mobile Network.
- All persons entering the Trace Mobile **Step Up in Camps Bay** competition ("the promotional competition") ("the entrants") agree that they are bound by the competition rules as set out in these terms and conditions.
- The entrant's attention is drawn to these terms and conditions because they are important and should be carefully noted.
- For the purposes of this promotional competition, an entrant is any natural person.
- Nothing in these terms and conditions is intended to, or must be understood to, unlawfully restrict, limit or neglect any rights or obligations, as the case may be, created for either the entrant or the promoter in terms of the Consumer Protection Act, 68 of 2008 ("the CPA").
- The entrant acknowledges that by submitting his or her entry to the competition he/she has been given an appropriate opportunity to read these terms and conditions before entering and that he/she understands and agrees to the terms and conditions.
- All entrants in this promotional competition participate entirely at their own risk. By reading and accepting these terms and conditions, the entrant gives consent to these risks and hereby indemnifies and holds harmless the promoters and TRACE and all entities TRACE group, their directors, employees and agents, of any and all liability pertaining to any damage, cost, injuries and losses of whatever nature sustained as a result of their participation in the competition and related events and activities, save

	where such damage, cost, injuries and losses are sustained as a result of the gross negligence or willful misconduct of any indemnified party.
IMPORTANT DATES AND TIMES:	
Entries open:	Submissions open on 15 November 2019
Entries close:	Submissions close on 13th December 2019 @ 11:59:59pm. The promoter(s) reserve the right to extend the competition by amending these competition rules. Notice of this will be posted in these rules. All entries must be received by us before the closing date and time.
Winner's to be notified	The final winner selection will take place on 16 December 2019. The winner who will be notified via telephone on their TRACE Mobile number and email within 24 (twenty-four) hours of the winner selection taking place. If the winner announcement is postponed for any reason, the new dates will be published on www.tracemobile.co.za . Please refer to General rules at the end of the Terms and Conditions.
Prize and rules for receiving Prize:	There will be 1 (one) prize winner. The winner and 3 friends will receive the following VIP package, which comprises: <ul style="list-style-type: none"> • Return flights for the winner and three friends from Johannesburg, South Africa to Cape Town from 31 January to 3 February 2020 • 3 nights' accommodation for the winner and 3 friends in a Villa in Camps Bay. • Per diem money of R1000 per day per person for the duration of the stay (4 days) • Transportation from the Airport to the hotel and from the hotel to the Airport. • Cab hire. • All other costs and extras are for the winner's own account. Unless otherwise explicitly notified by us, the winner is solely responsible for any and all ancillary expenses related to, or associated with, such prize, including (without limitation), insurance,

	<p>additional travelling cost, meals and hotel incidentals (e.g. phone, laundry, mini bar).</p> <ul style="list-style-type: none"> • The prize is not transferable or negotiable. No cash alternatives are available. We reserve the right to substitute the prize for other prizes of equal or greater value. • Income or other taxes relating to the prizes, if any, are the sole responsibility of the prize winner. <p>Date of Travel: Depart South African Airport depending where you are from that has an airport nearby on 31 January and return on 3rd February 2019.</p> <ul style="list-style-type: none"> • The winner and 3 friends must have/hold a valid ID. • To be eligible for the competition, entrants must be 18 years and older.
<p>Eligibility: Who qualifies to take part?</p>	<ul style="list-style-type: none"> • The competition is open to new and existing TRACE Mobile customers • All you have to do is send us a voice note or video telling us why you need a lifestyle upgrade... Send it to our Whatsapp on 062 82 87223 and you and your squad of 3 could #StepUpinCampsBay this Summer! Winners must have a TRACE Mobile number. • You can order your TRACE Mobile sim card via the TRACE app or directly from our participating retailers and activation stations at various sites (list of venues available on www.tracemobile.co.za) during the promotion period. • Prizes are non-transferable and may not be exchanged for cash or other prizes. • In order to qualify as an entrant for this promotional competition: <ul style="list-style-type: none"> ○ the entrant must provide correct and full personal details, as required; ○ the entrant must be 18 (eighteen) years or older. ○ any entrant not 18 years old at the time of selection will automatically forfeit the prize. Proof of

	<p>identification will be required before the prize is issued.</p> <ul style="list-style-type: none"> • The competition is open to all registered TRACE Mobile customers. For the avoidance of doubt; • The promoters, TRACE Mobile, any entity in the TRACE Group or Company, their directors, members, partners, employees, agents or consultants, the suppliers of goods or services in connection with this promotional competition, or any other person who directly or indirectly controls or is controlled by the above-named parties and their respective spouses, life partners, business partners or immediate family members are not permitted to participate in this promotional competition.
Who cannot take part?	<p>The promoters, TRACE Mobile, any entity in the TRACE Group or Company, their directors, members, partners, employees, agents or consultants, the suppliers of goods or services in connection with this promotional competition, or any other person who directly or indirectly controls or is controlled by the above-named parties and their respective spouses, life partners, business partners or immediate family members are not permitted to participate in this promotional competition.</p>
How to enter?	<ul style="list-style-type: none"> • All you have to do is send us a voice note or video telling us why you need a lifestyle upgrade... Send it to our Whatsapp on 062 82 87223 and you and your squad of 3 could #StepUpinCampsBay this Summer! Winners must have a TRACE Mobile number.
How will winner(s) be chosen?	<p>The winner will be drawn from all eligible entries received before the closing date and time. The entry drawn will be</p>

	<p>audited to establish whether it meets all the eligibility criteria for the competition, and if so, that entry will be the competition winner. If the eligibility criteria are not met, further draws will take place until a randomly selected valid entry meets the eligibility criteria.</p> <p>The winner will be notified via telephone on their TRACE Mobile number and email. We will attempt to telephonically contact the drawn winner at least 3 times. If we are unable to contact the winner within 24 hours, the prize will be awarded to the next eligible winner.</p>
<p>How will winner(s) names be announced?</p>	<p>Winners will be announced on www.tracemobile.co.za should they consent to such publication.</p> <p>Please note: While the prize winner may be asked to take part in publicity for the competition, prize winner/s have the right to refuse to do so. Should the winner/s provide permission (in writing or recorded telephone conversation), the name will appear on www.tracemobile.co.za, TRACE Mobile's Facebook, Instagram and Twitter pages.</p>

GENERAL RULES THAT APPLY:

IMPORTANT:

- You agree to indemnify the promoter(s) fully for any loss or damage the promoter(s) may suffer because you breached the competition rules. This means you agree to reimburse the promoter(s) for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs means costs on an attorney and own client scale.**
- You also agree to indemnify the promoter(s) for any loss or damage you suffered because you took part in this competition or used the prize. If you enter yourself, or use or accept the prize, you understand that you do so of your own free will. This means that you cannot hold the promoter(s) legally responsible for any loss or damage or legal expenses you suffered because you took part in this competition or used the prize.**
- You will protect the promoter(s) from being held legally responsible for the loss or damage or legal expenses of another person (legal or natural) if such loss or damage or expense was incurred because you: a) breached the competition rules b) took part in this competition or c) and such person used a prize.**

- *You acknowledge and agree that TRACE (PTY) Ltd will not be liable for any injury, death and/or harm of whatsoever nature that you may sustain in accepting and using the prize, howsoever caused.*
- If the promoter(s) are not able to get hold of you after making reasonable efforts to do so, or you do not claim your prize on time, you will lose your prize and the judges may award it to someone else.
- If you fail to comply with any part of these rules you will be disqualified and you will forfeit any prize(s).
- Unless we say otherwise you must be 18 years old to enter.
- The prizes may not be sold or given to someone else.
- You may not attempt to do anything to change the outcome of the competition in any way.
- The judges' decision is final and no correspondence will be entered into. This means you cannot appeal any decision by the judges.
- The promoter(s) have the right to end this competition at any time. If this happens you agree to waive (give up) any rights that you may have about this competition and agree that you will have no rights against the promoter(s).
- The promoter(s) reserve the right to change the rules of the competition. The promoter(s) can change the rules of the competition throughout the duration of the competition. For convenience only, the date on which these rules were last amended will be shown below the heading. It is your responsibility to check the rules for amendments.
- The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed and the remaining clauses will still apply.
- Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus two hours will be used.
- While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.
- Participants acknowledge that, should they win such prize, any and all ticketing/accreditation provisions applicable to such an event shall apply. You are solely responsible for fully complying with such provisions and must

meet at all times all criteria contained in such provisions or risk forfeiture of the prize.

- Participants in the Competition understand and agree that, in order to offer the Competition, we may collect and use personal information about participants. This personal information may include participants', first name, last name, email address, mobile number and in certain instances your image. Personal data, which participants provide when they enter the Competition, may, subject to prevailing law, be used for future marketing activity, unless you notify us that you wish to opt out of receiving such marketing communications. We will treat your information in total confidence and will not sell, share or rent this information to any other third parties. We may disclose information if required to do so by law or if it is required to protect the safety, rights or property of TRACE, our members, customers or the public.
- You must send all legal notices to TRACE TV, 7 Keyes Avenue, Rosebank, Johannesburg
- This competition and its rules will be governed by the law of the Republic of South Africa regardless of where you live or work, or where or how you enter.